



Department of Water and Sewerage

Dear Customer,

Your Water and Sewer bill that you will receive in November will reflect the first month of rate increases that were approved in August. Water rates will increase by 13 percent, beginning October 1, 2013, and sewer rates will increase by 55 percent. These rates will remain fixed until January 1, 2015. At that point, annual rate increases will occur until January 2022.

The City of Shreveport recently completed an extended negotiation with the Department of Justice to correct the negative environmental impact the crumbling infrastructure has had for decades. The antiquated water and sewer system must be overhauled in order to comply with the Clean Water Act and to maintain our drinking water system. Performing that work will require hundreds of millions of dollars.

The Department of Water and Sewerage is financially self-supported by rates paid by customers. The Department receives no funding from the City of Shreveport's General Fund. Every dollar you pay is used to ensure that Shreveport continues to have reliable, quality water and wastewater services today and into the future.

The schedule of approved rate increases along with two sample bills is included below.

Rate Increase per year

	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
Water	13%	0%	0%	2%	0%	0%	0%	6%	0%	4%
Sewer	55%	0%	14%	14%	9%	7%	7%	6%	2%	2%

SAMPLE BILLS

Residential Home 3,000 Gallons & Under	Current Charges	Current Bill	Charges after October 1, 2013	New Bill
Water Quantity	\$2.70 per 1000 gallons	\$0	\$3.05 per 1000 gallons	\$9.15
Water Charges <i>Assumes 5/8" Meter</i>	\$4.25	\$4.25	\$4.80	\$4.80
Wastewater Bill	\$3.58 per 1000 gallons	\$0	\$5.55 per 1000 gallons	\$16.65
Wastewater Charges	\$3.87	\$3.87	\$5.55	\$5.55
Total Monthly Bill		\$8.12		\$36.15

Residential Home 6,000 Gallons	Current Charges	Current Bill	Charges after October 1, 2013	New Bill
Water Quantity	\$2.70 per 1000 gallons	\$16.20	\$3.05 per 1000 gallons	\$18.30
Water Charges <i>Assumes 5/8" Meter</i>	\$4.25	\$4.25	\$4.80	\$4.80
Wastewater Bill	\$3.58 per 1000 gallons	\$21.48	\$5.55 per 1000 gallons	\$33.30
Wastewater Charges	\$3.87	\$3.87	\$5.55	\$5.55
Total Monthly Bill		\$45.80		\$61.95

If you have any questions concerning your bill, please contact our

Customer Service Division at 673-5510.

City of Shreveport Water and Sewer Rate Schedule

Tiers

Tier 1 – 0 to 3 thousand gallons per month

Tier 2 – 4 to 7 thousand gallons per month

Tier 3 – 8 to 14 thousand gallons per month

Tier 4 – Over 14 thousand gallons per month

Sprinkler meter rate begins at Tier 3

Water	2015		2016	
	Rate Per 1,000 Gallons Inside City	Rate Per 1,000 Gallons Outside City	Rate Per 1,000 Gallons Inside City	Rate Per 1,000 Gallons Outside City
Residential				
Tier 1	\$1.32	\$2.64	\$1.32	\$2.64
Tier 2	\$2.63	\$5.26	\$2.63	\$5.26
Tier 3	\$3.95	\$7.90	\$3.95	\$7.90
Tier 4	\$4.47	\$8.94	\$4.47	\$8.94
Commercial	\$3.02	\$6.04	\$3.02	\$6.04
Industrial	\$3.02	\$6.04	\$3.02	\$6.04
Monthly Fee				
5/8 inch meter	\$6.54	\$13.08	\$7.54	\$15.08
Sewer	Inside City	Outside City	Inside City	Outside City
Rate per 1,000 gallons	\$6.33	\$12.66	\$7.22	\$14.44
Monthly Fee	\$6.33	\$12.66	\$7.22	\$14.44

Water	2017		2018	
	Rate Per 1,000 Gallons Inside City	Rate Per 1,000 Gallons Outside City	Rate Per 1,000 Gallons Inside City	Rate Per 1,000 Gallons Outside City
Residential				
Tier 1	\$1.32	\$2.64	\$1.32	\$2.64
Tier 2	\$2.63	\$5.26	\$2.63	\$5.26
Tier 3	\$3.95	\$7.90	\$3.95	\$7.90
Tier 4	\$4.47	\$8.94	\$4.47	\$8.94
Commercial	\$3.02	\$6.04	\$3.02	\$6.04
Industrial	\$3.02	\$6.04	\$3.02	\$6.04
Monthly Fee				
5/8 inch meter	\$7.54	\$15.08	\$7.54	\$15.08
Sewer	Inside City	Outside City	Inside City	Outside City
Rate per 1,000 gallons	\$7.87	\$15.74	\$8.42	\$16.84
Monthly Fee	\$7.87	\$15.74	\$8.42	\$16.84

City of Shreveport Water and Sewer Rate Schedule

Tiers

Tier 1 – 0 to 3 thousand gallons per month

Tier 2 – 4 to 7 thousand gallons per month

Tier 3 – 8 to 14 thousand gallons per month

Tier 4 – Over 14 thousand gallons per month

Sprinkler meter rate begins at Tier 3

Water	2019		2020	
	Rate Per 1,000 Gallons Inside City	Rate Per 1,000 Gallons Outside City	Rate Per 1,000 Gallons Inside City	Rate Per 1,000 Gallons Outside City
Residential				
Tier 1	\$1.32	\$2.64	\$1.33	\$2.66
Tier 2	\$2.63	\$5.26	\$2.65	\$5.30
Tier 3	\$3.95	\$7.90	\$3.98	\$7.96
Tier 4	\$4.47	\$8.94	\$4.51	\$9.02
Commercial	\$3.02	\$6.04	\$3.18	\$6.36
Industrial	\$3.02	\$6.04	\$3.18	\$6.36
Monthly Fee				
5/8 inch meter	\$7.54	\$15.08	\$8.54	\$17.08
Sewer	Inside City	Outside City	Inside City	Outside City
Rate per 1,000 gallons	\$9.01	\$18.02	\$9.55	\$19.10
Monthly Fee	\$9.01	\$18.02	\$9.55	\$19.10

Water	2021		2022	
	Rate Per 1,000 Gallons Inside City	Rate Per 1,000 Gallons Outside City	Rate Per 1,000 Gallons Inside City	Rate Per 1,000 Gallons Outside City
Residential				
Tier 1	\$1.33	\$2.66	\$1.33	\$2.66
Tier 2	\$2.65	\$5.30	\$2.66	\$5.32
Tier 3	\$3.98	\$7.96	\$3.99	\$7.98
Tier 4	\$4.51	\$9.02	\$4.52	\$9.04
Commercial	\$3.18	\$6.36	\$3.28	\$6.56
Industrial	\$3.18	\$6.36	\$3.28	\$6.56
Monthly Fee				
5/8 inch meter	\$8.54	\$17.08	\$9.45	\$18.90
Sewer	Inside City	Outside City	Inside City	Outside City
Rate per 1,000 gallons	\$9.74	\$19.48	\$9.93	\$19.86
Monthly Fee	\$9.74	\$19.48	\$9.93	\$19.86